

Portfolio Manager — Score Update

User guide



Portfolio Manager — Score Update

User guide

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Introduction

Experian AccessSM

Experian's Access platform enables Web access for clients to many product suites. This user guide covers the Portfolio Manager — Score UpdateSM product. User guides for other products are located on the Access Help Center page. The features and benefits of this delivery option are included below.

Experian Access features (available with all suites)

- User-friendly interface with tips and help content embedded in the application process to help clients with their report requests
- Web-enabled user groups (recorded and archived for reference anytime) to introduce new products and provide client training
- Quarterly newsletter to introduce new products and functionality
- Delegated administration of users via Experian Web Access Control System (EWACS)
- Secured Socket Layer with 128-bit encryption
- No special hardware or software is required; an Internet-ready PC with a standard 128-bit encryption browser is all that is necessary (Internet Explorer 7 or better, + or Firefox)
- Multiple user access to the File OneSM credit database

Experian Access benefits

- No additional cost
- Highly secure application
- Allows clients to manage their own users, including powerful usage reporting capabilities
- Available 24 hours a day, seven days a week
- Lower client training time and associated costs

Experian Access target clients

Access is ideal for clients that want to access Experian's credit products and services via the Internet from multiple locations but do not have volume levels that require or justify dedicated or leased-line access. In addition, this delivery method will appeal to our clients that require access to Experian's products from a remote location. There is no additional hardware or software required beyond a standard computer with a modem and Internet access. Access is browser-based and is presented in a user-friendly Web application format. Typical industries using Access are financial services; banking; automotive; collections; credit unions; and telecommunications, energy and cable (TEC). Access provides clients with an immediate view into the credit health of their customers.

Portfolio Manager — Score Update

Portfolio Manager — Score UpdateSM overview

This user guide is intended for Experian clients accessing Portfolio Manager — Score Update, a browser-based self-service account management service available through Experian Access.SM

Portfolio Manager — Score Update:

- Enables small clients to medium clients to perform account reviews more easily
- Enables users to quickly score their portfolio
- Has a turnaround time of less than 24 hours

For additional support, contact Customer Support at 1 800 831 5614 or the Technical Support Center at 1 800 854 7201.

Accessing Portfolio Manager — Score Update

First-time user login

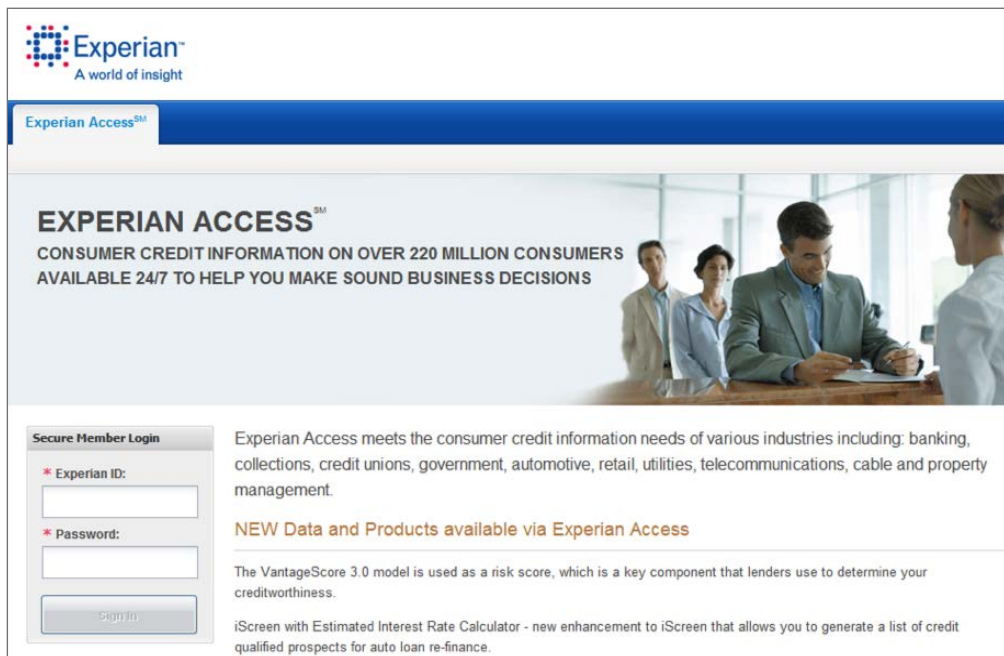
In order to access Portfolio Manager, first-time users must be set up by their security designate. Once set up, the user will receive a notification that he or she has been granted access to Portfolio Manager — Score Update.

The security designate will receive an email with the user ID and a separate email containing a temporary password. The security designate must forward both of these email notifications to use as part of Experian's security policy.

Accessing Portfolio Manager — Score Update

The user may access Portfolio Manager — Score Update via the following URL: www.experian.com/access. Enter the **user ID** and temporary **password** received via email.

Example:



The screenshot shows the Experian Access website interface. At the top left is the Experian logo with the tagline "A world of insight". Below it is a blue header with "Experian AccessSM". The main content area features a large banner with the text "EXPERIAN ACCESSSM CONSUMER CREDIT INFORMATION ON OVER 220 MILLION CONSUMERS AVAILABLE 24/7 TO HELP YOU MAKE SOUND BUSINESS DECISIONS" and a background image of business professionals. Below the banner is a "Secure Member Login" section with two input fields: "Experian ID:" and "Password:", each with a red asterisk. A "Sign In" button is located below these fields. To the right of the login form, there is promotional text: "Experian Access meets the consumer credit information needs of various industries including: banking, collections, credit unions, government, automotive, retail, utilities, telecommunications, cable and property management." Below this is a section titled "NEW Data and Products available via Experian Access" with a horizontal line. Underneath, it states: "The VantageScore 3.0 model is used as a risk score, which is a key component that lenders use to determine your creditworthiness." At the bottom, it mentions: "iScreen with Estimated Interest Rate Calculator - new enhancement to iScreen that allows you to generate a list of credit qualified prospects for auto loan re-finance."

Portfolio Manager — Score Update

The system delivers the user to the post-login homepage. The user has the option to set his or her login preference to go directly to Portfolio Manager — Score Update. Select the **Preferences** tab at the top of the screen and select **My Landing Page** under **Preferences**. Then select the **Portfolio Manager — Score Update** radio button under the **Product Inquiry Page** and save. This sets the login preference to Portfolio Manager — Score Update.

Example:

The screenshot displays the Experian user interface. At the top, the user is logged in as Anna Cabreza. The navigation bar includes Home, Products, Archives, and Preferences. The Preferences page is active, showing a list of options for the Login Landing Page and Product Inquiry Page. The Product Inquiry Page is currently set to 'Portfolio Manager - Score Update'. A 'Save Changes' button is visible at the bottom of the form.

Experian
A world of insight

Welcome, Anna Cabreza | Manage My Profile | Access Control System | Help Center | Sign Out

Home Products Archives Preferences

Preferences

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Login Landing Page

Home Page

- Welcome to Experian AccessSM

Product Inquiry Page

- Address Search
- Address Update
- Automotive Credit Profile
- Bank of America Trend View
- Bullseye
- Collection Report
- Connect Check Plus 3
- Credit Profile
- Employment Insight
- Healthcare Credit Profile
- Instant Update
- Portfolio Manager - Score Update
- Prequal
- Social Search
- Subscriber Decode
- Vantage Trust FCU Advanced IP
- Verengo Solar Instant PreQual

My Account

- » Home
- » Products
- » Archives
- » Preferences
 - » Address SearchSM
 - » Address Update
 - » Automotive Credit ProfileSM
 - » Bullseye
 - » Collection Report
 - » Connect Check PlusSM
 - » Credit Profile
 - » Employment InsightSM
 - » Healthcare Credit ProfileSM
 - » Instant Update
 - » My Landing Page
 - » Prequalification
 - » Social Search
 - » Subscriber Decode

Products Available for Demo

- Collection AdvantageSM
- Instant Prescreen

Save Changes Default Settings

Products tab

When the cursor hovers over the **Products** tab, a drop-down menu for access to all available Experian Access products is revealed. To begin using the product, click on **Portfolio Manager — Score Update** located underneath the **Account Review** product group.

Example:

The screenshot shows the Experian website interface. At the top, the Experian logo is on the left, and the user's name 'Welcome, Jim Ha' is on the right, along with links for 'Manage My Profile', 'Access Control System', 'Help Center', and 'Sign Out'. Below the header is a navigation bar with tabs for 'Home', 'Products', 'Archives', and 'Preferences'. The 'Products' tab is active, displaying a grid of product categories:

- Account Review**
 - Portfolio Manager - Score UpdateSM
 - View Portfolio Manager - Score UpdateSM Reports
- Collection and Locating Services**
 - Address Update
 - Collection AdvantageSM
 - Collection Report
 - MetroNet[®]
- Prospect Marketing**
 - Prequalification
 - IScreenSM
- Partner Services**
 - Income ViewSM
 - SmartBusinessReportsSM
 - Business IQSM
- Consumer Credit**
 - Credit Profile
 - Social Search
- Consumer Credit Services**
 - Subscriber Decode
- Custom Services**
 - Farmers Insurance Instant Prescreen

Below the product grid, there is a section for training sessions:

Recorded training sessions for the all new Experian Access are available.

- » [Experian Access User Training](#)
A complete overview of the new Experian Access website.
- » [Security Designate Training](#)
A training session for Security designates to learn how to manage and update your users.

Batch Processing Services

Experian Access provides batch processing for Experian credit products. In just **three easy steps**, up to 5,000 credit inquiries can be processed at the same time.

On the right side of the page, there is a box titled **Products Available for Demo** listing the following products:

- Address SearchSM
- Automotive Credit ProfileSM
- Bullseye
- Connect Check PlusSM
- Employment InsightSM
- Healthcare Credit ProfileSM
- Instant Prescreen
- Instant Update

Portfolio Manager — Score Update

Terms and conditions

Initially, requirements for accessing Portfolio Manager — Score Update are presented. The user must check the box for “**I agree to the terms and conditions above.**”

Example:

Portfolio Manager - Score UpdateSM

Portfolio Manager - Score UpdateSM Terms and Conditions

ATTENTION!

Use of this Web site binds you and your business (referred to herein as “You” or “Your”) to the applicable terms and conditions for the Portfolio Manager - Score UpdateSM services (Services), including the terms set forth herein and in the one or more other agreements (Other Agreements) concerning the terms and conditions under which Experian will provide You the Services. These terms and conditions are in addition to, and do not override, the specific terms and conditions for other Experian products or services that You may be receiving from Experian.

You certify that:

1. You will use the consumer report information strictly for the FCRA permissible purpose of “account review” to assist in Your decision to retain or modify the current account terms.
2. You have a financial affiliation with all accounts processed through the Services.
3. You will not share or sell the consumer report information received from the Services.
4. The Services are explicitly intended by Experian for Your SINGLE, ONE-TIME USE and You shall not make any decisioning or take adverse action on files older than thirty (30) days.

You acknowledge that:

1. Use of the Services will result in an account review inquiry logging to those consumer credit files as required under the provisions of the FCRA.
2. Experian will assign a subscriber code for automatic inquiry logging and automatic billing.

You may not cancel the Services once you submit your file. If You do not accept the terms and conditions herein, You will be refused access to the Services.

I agree to and accept the terms and conditions above

My Account

- » Home
- » Products
 - › Address Update
 - › Collection AdvantageSM
 - › Collection Report
 - › Credit Profile
 - › Farmers Insurance Instant Prescreen
 - › MetroNet[®]
 - › Portfolio Manager - Score UpdateSM
 - › Prequalification
 - › Social Search
 - › Subscriber Decode
 - › View Portfolio Manager - Score UpdateSM Reports
 - › iScreenSM
- » Archives
- » Preferences

Products Available for Demo

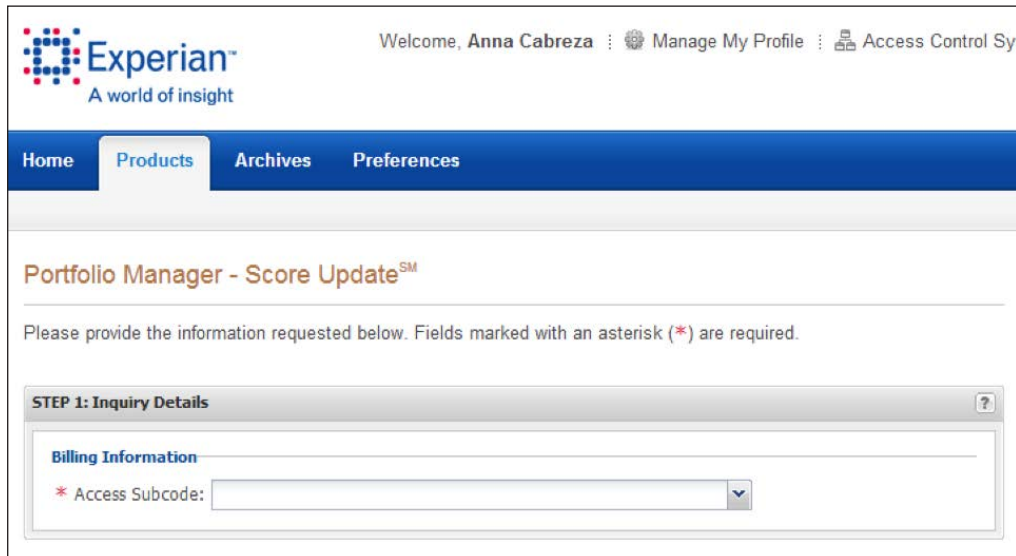
- Address SearchSM
- Automotive Credit ProfileSM
- Bullseye
- Connect Check PlusSM
- Employment InsightSM
- Healthcare Credit ProfileSM
- Instant Prescreen
- Instant Update

Portfolio Manager — Score Update file submission

Portfolio Manager — Score Update STEP 1

Once the user agrees to the terms and conditions, the **Portfolio Manager — Score Update** page is displayed. The user can start the Portfolio Manager process by selecting the **access subcode** under the **Billing Information** section in **STEP 1**. The **access subcode** selected must correspond to the use of the product which in this case is account review.

Example:



The screenshot shows the Experian user interface for the 'Portfolio Manager - Score Update' process. At the top, the Experian logo is on the left, and the user's name 'Anna Cabreza' is on the right, along with links for 'Manage My Profile' and 'Access Control System'. Below the logo is a navigation bar with 'Home', 'Products', 'Archives', and 'Preferences'. The main heading is 'Portfolio Manager - Score UpdateSM'. A message states: 'Please provide the information requested below. Fields marked with an asterisk (*) are required.' The 'STEP 1: Inquiry Details' section contains a 'Billing Information' sub-section with a required field for '* Access Subcode:' which is a dropdown menu.

Portfolio Manager — Score Update

Portfolio Manager — Score Update STEP 2

In **STEP 2**, the user selects the data to append by checking the box next to the name of the models. The user can select up to five models.

Example:

STEP 2: Data to Append [Select up to 5]

| Credit Risk | Experian/Fair Isaac (FICO Scores) | Income & Debt Estimators |
|---|--|---|
| <input checked="" type="checkbox"/> VantageScore® 3.0 | <input type="checkbox"/> Risk Model 2 | <input type="checkbox"/> Income Insight™ |
| <input type="checkbox"/> Scorex PLUS™ for Existing Accounts Model | <input type="checkbox"/> Risk Model 3 | <input type="checkbox"/> Income Insight W2™ |
| | <input type="checkbox"/> Risk Model 8 | |
| Bankruptcy | | |
| <input type="checkbox"/> Bankruptcy PLUS™ Rescaled | | |

Scores available

- VantageScore® 3.0
- Scorex PLUS™ for existing accounts
- Bankruptcy PLUS™ rescaled
- Income Insight™
- Income Insight W2™
- FICO Risk Model 2
- FICO Risk Model 3
- FICO Risk Model 8

Portfolio Manager — Score Update

Portfolio Manager — Score Update STEP 3

In **STEP 3**, the user uploads the file to be processed. The user will name the file in the **Job Title** field. Then the user clicks on the **Browse** button in order to locate the file to upload. The file extensions that can be uploaded are **CSV, XLS** and **XLSX**. The maximum number of records that can be uploaded per day is 50,000 in a file. The input file format is specified in the link "**See batch upload instructions.**" The user selects the file to be uploaded. "**File contains a column header row**" is preselected, and the user must leave it that way unless the file he or she is uploading does not have a header row. The user must agree to the **Terms and Conditions**, which are similar to the Terms and Conditions presented at the beginning when accessing Portfolio Manager — Score Update.

STEP 3: Upload Batch File ?

Select Batch File

* Job Title:

* Upload File: **Browse...**

File contains a column header row

[See batch upload instructions](#)

Required Fields

The following fields must be included in the uploaded file using the order listed below.

- A. Inquiry ID
- B. First Name
- C. Last Name
- D. Street Address
- E. City *(optional)*
- F. State
- G. Zip Code
- H. Social Security Number *(optional)*

Terms and Conditions

I certify that I have an existing account relationship with this individual(s) and will use the consumer report information strictly for the FCRA permissible purpose of "account review" to assist in my decision to retain or modify the current account terms. Please read carefully, it is imperative that all Designates and End Users fully understand and adhere to our comprehensive [terms and conditions](#).

Submit **Reset**

Portfolio Manager — Score Update

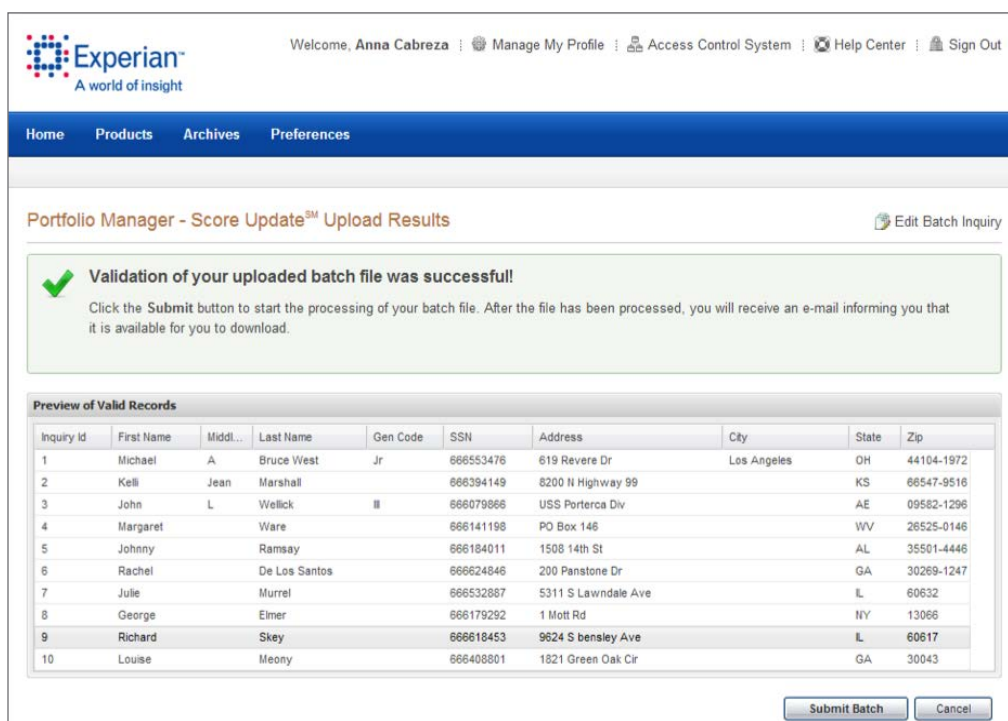
Portfolio Manager — Score Update batch upload

For further assistance in uploading of files, the “[See batch help instructions](#)” link contains more detailed instructions on how to upload a file.

File validation

Once the list is uploaded, it is validated, and a validation sample is presented. The user must click the **Submit** button to submit the file and start processing.

Example:




The screenshot displays the Experian Portfolio Manager interface. At the top, the user is logged in as Anna Cabreza. The main content area shows a success message: "Validation of your uploaded batch file was successful!" with a green checkmark icon. Below the message is a table titled "Preview of Valid Records" containing 10 rows of data. At the bottom right, there are "Submit Batch" and "Cancel" buttons.

Welcome, Anna Cabreza : Manage My Profile : Access Control System : Help Center : Sign Out

Home Products Archives Preferences

Portfolio Manager - Score UpdateSM Upload Results [Edit Batch Inquiry](#)

 **Validation of your uploaded batch file was successful!**
Click the **Submit** button to start the processing of your batch file. After the file has been processed, you will receive an e-mail informing you that it is available for you to download.

Preview of Valid Records

| Inquiry Id | First Name | Middl... | Last Name | Gen Code | SSN | Address | City | State | Zip |
|------------|------------|----------|---------------|----------|-----------|---------------------|-------------|-------|------------|
| 1 | Michael | A | Bruce West | Jr | 666553476 | 619 Revere Dr | Los Angeles | OH | 44104-1972 |
| 2 | Kelli | Jean | Marshall | | 666394149 | 8200 N Highway 99 | | KS | 66547-9516 |
| 3 | John | L | Wellick | III | 666079866 | USS Porterca Div | | AE | 09582-1296 |
| 4 | Margaret | | Ware | | 666141198 | PO Box 146 | | WV | 26525-0146 |
| 5 | Johnny | | Ramsay | | 666184011 | 1508 14th St | | AL | 35501-4446 |
| 6 | Rachel | | De Los Santos | | 666624846 | 200 Panstone Dr | | GA | 30269-1247 |
| 7 | Julie | | Murrel | | 666532887 | 5311 S Lawndale Ave | | IL | 60632 |
| 8 | George | | Elmer | | 666179292 | 1 Mott Rd | | NY | 13066 |
| 9 | Richard | | Skey | | 666618453 | 9624 S bensley Ave | | IL | 60617 |
| 10 | Louise | | Meony | | 666408801 | 1821 Green Oak Cir | | GA | 30043 |

Portfolio Manager — Score Update

Error message — batch file not validated

If there is a missing field in the file, the user will receive an error and the file will not be validated. In the example below, the **ZIP Code™** is missing. The user will not be able to submit the file until the missing information is added. The “**Edit Batch Inquiry**” icon is located in the upper right portion of the page. When the user clicks on that, the user will be taken back to the **Portfolio Manager — Score Update** home page, where the user can upload a correct file in **STEP 3**.

Example:

The screenshot shows the Experian Portfolio Manager interface. At the top, there is a navigation bar with the Experian logo and the tagline "A world of insight". The user is logged in as Anna Cabreza. The main content area displays the "Portfolio Manager - Score UpdateSM Upload Results" page. A prominent error message is shown in a pink box: "We were unable to successfully validate your batch file". Below this, an "Error Pane" table lists four records with missing ZIP codes. A "Preview of Valid Records" table below it shows 11 records that were successfully validated. At the bottom right, there are "Submit Batch" and "Cancel" buttons.

Welcome, Anna Cabreza : Manage My Profile : Access Control System : Help Center : Sign Out

Home Products Archives Preferences

Portfolio Manager - Score UpdateSM Upload Results [Edit Batch Inquiry](#)

✘ We were unable to successfully validate your batch file
ATTENTION: Validation has failed, please check your file and try uploading again. Please double check the Preview and Error panes for details.

Error Pane

| Inquiry Id | First Name | Middl... | Last Name | Gen Code | SSN | Address | City | State | Zip |
|------------|------------|----------|---------------|----------|-----------|-------------------|--------|-------|---------|
| 1 | Michael | A | Bruce West Jr | | 666553476 | 619 Revere Dr | Dayton | OH | missing |
| 2 | Kelli | Jean | Marshall | | 666394149 | 8200 N Highway 99 | Mane | KS | missing |
| 3 | John | L | Wellick III | | 666079866 | USS Porterca Div | | AE | missing |
| 4 | Margaret | | Ware | | 666141198 | PO Box 146 | | WV | missing |

Preview of Valid Records

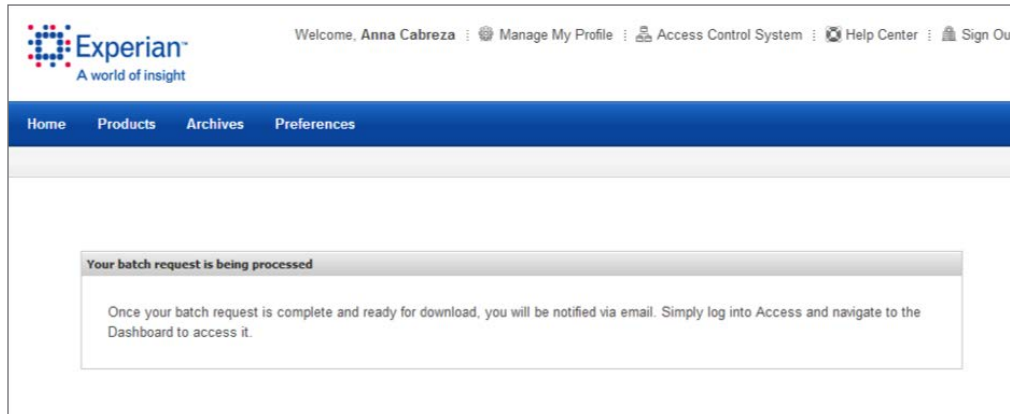
| Inquiry Id | First Name | Middl... | Last Name | Gen Code | SSN | Address | City | State | Zip |
|------------|------------|----------|---------------|----------|-----------|--------------------------|----------|-------|------------|
| 5 | Johnny | | Ramsay | | 666184011 | 1508 14th St | Case | AL | 35501-4446 |
| 6 | Rachel | | De Los Santos | | 66624846 | 200 Panstone Dr | Atlanta | GA | 30269-1247 |
| 7 | Julie | | Murrel | | 666532887 | 5311 S Lawndale Ave | Revere | IL | 60632 |
| 8 | George | | Elmer | | 666179292 | 1 Mott Rd | New York | NY | 13066 |
| 9 | Richard | | Skey | | 666618453 | 9624 S bensley Ave | | IL | 60617 |
| 10 | Louise | | Meony | | 666408801 | 1821 Green Oak Cir | | GA | 30043 |
| 11 | Ralph | | Allen | | 666706089 | 10650 HOLMAN AVE APT 212 | | CA | 90024 |

Portfolio Manager — Score Update

File submission and processing

Once a file has been validated and submitted, the user sees a message that the batch is being processed and that the user will receive an email once the processing is complete.

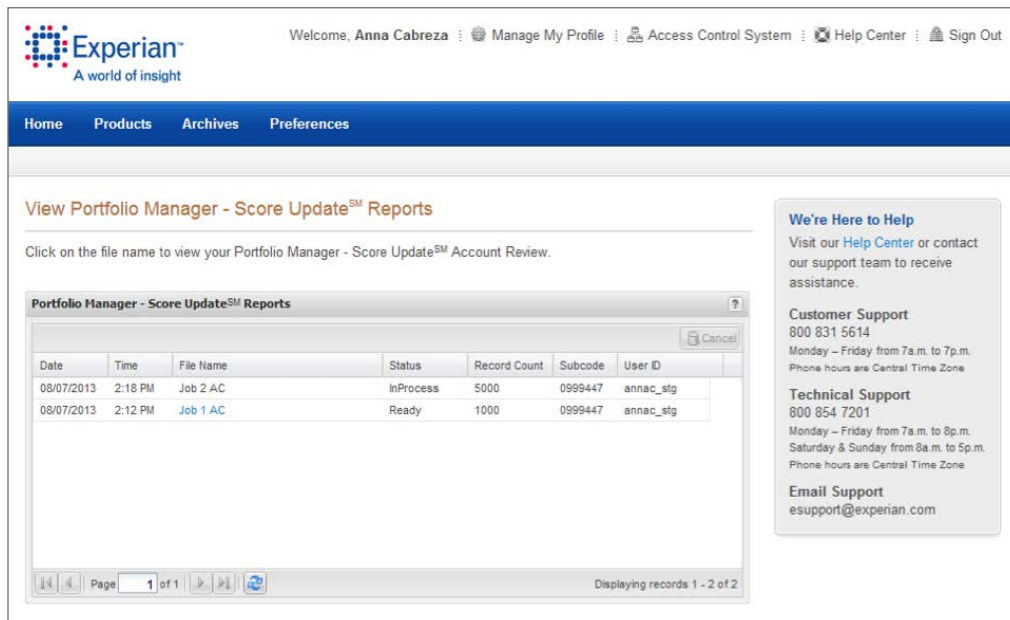
Example:



Order status

After the file has been validated and submitted, the user is directed to the **Portfolio Manager — Score Update** dashboard homepage. The user will be able to download his or her order file within 24 hours of placing the order. An email is sent to the user when the file is ready for download (see below).

Example:

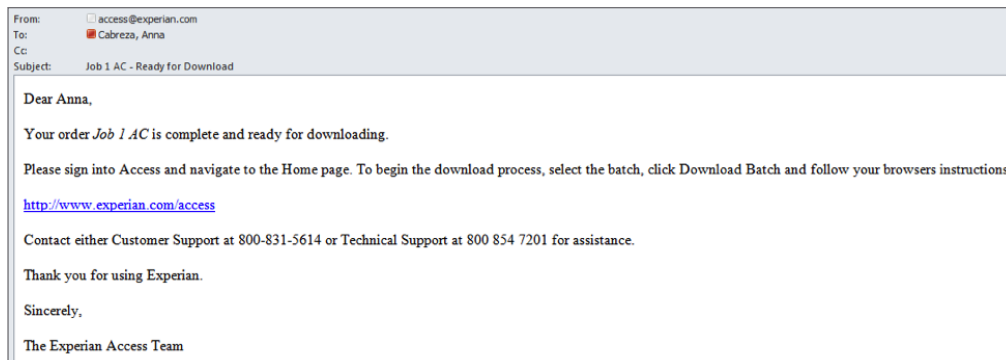


End-user email notification

Once the file is ready for download, the user who submitted the order will receive an email notification.

***Note:** Files expire after 30 days of being processed — the file status will change to “**expired**” and no longer be downloadable.

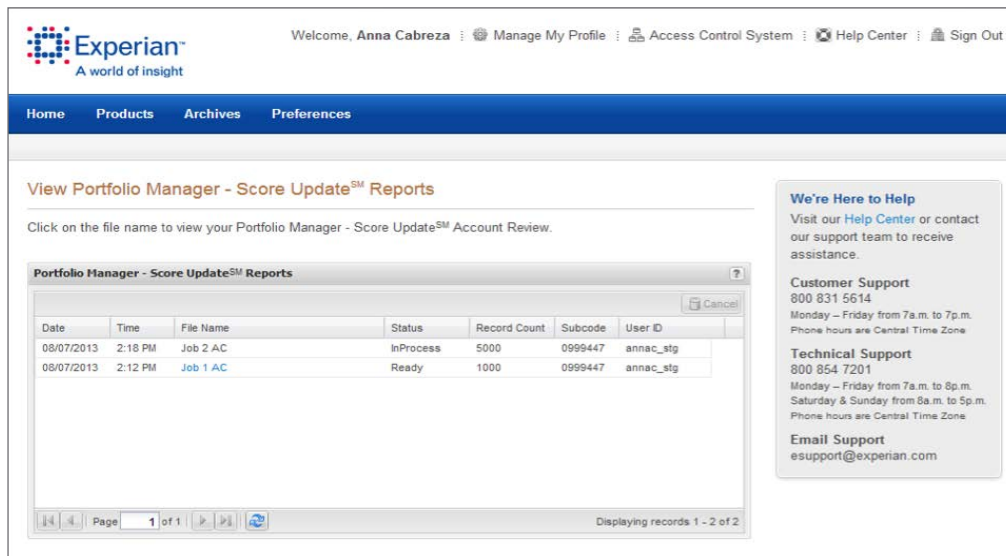
Example (email):



Downloading a file

Upon login, status of the file can be viewed at the **Portfolio Manager — Score Update** dashboard. The user can select the file name to download.

Example:



Portfolio Manager — Score Update

After selecting to download, the user can view the page with the actual file results. The user can download the file by clicking on the **Download** icon in the upper right of the page.

Example:

The screenshot displays the Experian Portfolio Manager interface. At the top, the Experian logo is on the left, and the user's name 'Anna Cabreza' is on the right, along with navigation links for 'Manage My Profile', 'Access Control System', 'Help Center', and 'Sign Out'. Below the header is a blue navigation bar with 'Home', 'Products', 'Archives', and 'Preferences'. The main content area is titled 'Portfolio Manager - Score UpdateSM JOB AC 4' and shows the 'File Processed Date: 08/12/13 04:11 PM, CDT'. A 'Portfolio Manager - Score UpdateSM Details' window is open, displaying a table of 14 records. Each record includes an Inquiry Id, First Name, Last Name, SSN, Address, City, State, and Zip. A 'Download' icon is visible in the top right of the details window. At the bottom of the window, there is a pagination control showing 'Page 1 of 5' and 'Displaying records 1 - 200 of 1000'.

| Inquiry Id | First Name | MI.. | Last Name | Ge... | SSN | Address | City | State | Zip |
|------------|------------|------|-----------|-------|-----------|----------------------------|------|-------|------------|
| 1 | Isabel | | KESSLER | | 666023901 | 334 S OAKLEY AVE | | OH | 432043102 |
| 2 | ANTHONY | | Lomax | | 666336552 | 206 LIVINGSTON CT | | PA | 19454 |
| 3 | Thomas | | WESTBURG | | 666438021 | 5 GLENWOOD AVE | | ME | 43306905 |
| 4 | Robert | | RHIM | | 666235962 | 16376 AVENDA VENUSTO AP... | | CA | 92128 |
| 5 | Lisa | | Bermudez | | 666469296 | 145 Sunflower Ln | | WA | 98507 |
| 6 | Antonio | | Bennett | | 666544707 | 3403 NEW YORK DR | | CA | 928826830 |
| 7 | Daniel | | Garcia | | 666463290 | 4190 Highwood Rd | | MN | 553649752 |
| 8 | Patrick | | Calhoun | | 666237513 | 235 Moonbeam Dr | | NV | 89436 |
| 9 | ALBERT | | Brey | | 666349215 | 60 LESTER AVE APT 11 | | TN | 372104233 |
| 10 | Rita | | BAXTER | | 666335442 | 8200 N Highway 99 | | KS | 66547-9516 |
| 11 | Emilione | | Brown | | 666535944 | 900 NW LOVEJOY ST APT 901 | | OR | 972093482 |
| 12 | Isabel | | KESSLER | | 666023901 | 334 S OAKLEY AVE | | OH | 432043102 |
| 13 | ANTHONY | | Lomax | | 666336552 | 206 LIVINGSTON CT | | PA | 19454 |
| 14 | Thomas | | WESTBURG | | 666438021 | 5 GLENWOOD AVE | | ME | 43306905 |

Portfolio Manager — Score Update

Output data

| Output Field | Definition | Example |
|--|--|--|
| Inquiry ID | Identification for the consumer entered on inquiry (user decides how they want to identify or distinguish consumers) | 1 |
| Inquiry First Name | Consumer First Name entered on inquiry | Bruce |
| Inquiry Middle Name | Consumer Middle Name entered on inquiry | K |
| Inquiry Last Name | Consumer Last Name entered on inquiry | Marshall |
| Inquiry Consumer Suffix (Generation Code) | Consumer Suffix or Generation code entered on inquiry | Possible values are: II, III, IIII, IV, Jr, Sr, 1, 1ST, 11, 111, 1111, 2, 2ND, 3, 3RD, 4, 4TH |
| Inquiry Street Address | Consumer Street Address entered on inquiry | 1508 14th St |
| Inquiry City | Consumer City address entered on inquiry | Park City |
| Inquiry State | Consumer State address entered on inquiry | KS |
| Inquiry ZIP Code™ | Consumer ZIP Code entered on inquiry | 30269-1247 |
| Inquiry SSN | Consumer Social Security Number (SSN) entered on inquiry | 666532887 |
| Consumer Statement | Type of Consumer Statement Actual Consumer Statement found in consumer's file | Offline credit report 16& 12-20-07 0000000 EXCESSIVE FILE SIZE. DO NOT ATTEMPT TO REPULL. CONTACT CUSTOMER SUPPORT AT (800) 854-7201 FOR ASSISTANCE. |

Portfolio Manager — Score Update

| Output Field | Definition | Example |
|------------------------|---|---|
| FCRA Attributes | Fair Credit Reporting Act (FCRA) Attributes, if present in the consumer's file | Number of reported voluntary bankruptcies withdrawn by the consumer Chapter 7 Bankruptcy reported Chapter 11 Bankruptcy reported Chapter 12 Bankruptcy reported Chapter 13 Bankruptcy reported Number of reported accounts closed by consumer Number of reported accounts in dispute by consumer Definition corresponding to the FCRA Attributes 00 No No No No 08 00 |
| Score | Score requested by user | 670 |
| Factor Codes | Score Factor Codes (also known as adverse action reason codes) indicate which predictive characteristics had the most negative influence on any given score. These codes are used in adverse action notifications to customers and are displayed in order of their contribution to the score. | 61, 64, 43, 63 |

Support

For additional Access Portfolio Manager — Score Update support, contact our Customer Support Center at 1 800 831 5614 or our Technical Support Center at 1 800 854 7201.

Experian
475 Anton Blvd.
Costa Mesa, CA 92626
www.experian.com



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